

Connor Manning

From: Connor Manning
Sent: Tuesday, July 16, 2019 11:26 PM
Subject: Neighbors by Ring App
Attachments: DOC183.pdf; Neighbors Announcement Flyer_Chatham.jpg

Dear Businesses,

The Chatham Township Police Department is excited to be joining the Neighbors by Ring app in efforts to reduce crime in our Community. This app will allow CTPD to inform the community of real time crime and safety events so you can always stay informed. The Neighbors by Ring app also allows you, the user, to see something share something directly with CTPD. You do not need Ring devices to participate, anyone with a camera system can upload content to the Neighbor app. We are encouraging each and every one of you to spread the word out to the community. To download please text CTWP to 555888.

Remember if you see something, share something and report it to the Chatham Township Police Department 973-377-0100. Please see the above attachments and if you have any questions contact me any time.

Ptl. Connor Manning 4530
973-377-0100 Ext. 572

Reply all ▾  Delete  Junk Block ...

Neighbors by Ring

TM Thomas Miller

Fri 6/21/2019 9:53 AM

Daniel Papa; Scott Herchick; David Weinert; Anthony Loperto; Brad Hayworth ↴



We have recently partnered with Neighbors by Ring. For those that are not familiar with it, it is a way for our residents to share video with us and additionally we can send out alerts and request video when the need arises. I have added you and all of your officers as users. In the very near future you will be receiving an email from Ring inviting you to join and set up your account. Please ensure that officers set up their accounts. Once their accounts are set up we will train them on the use of Neighbors.

Any questions please let me know.

Reply all   Delete  Junk Block ...

You've been invited to join Ring Neighbors Portal

-  Getting too much email? [Unsubscribe](#)
-  Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list.
[I trust content from no-reply@ring.com.](#) | [Show blocked content](#)

RT Ring Team <no-reply@ring.com>
Wed 6/19/2019 12:50 PM
Anthony Loperto 



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Chatham Township Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Chatham Township Police Department** with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



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Email invitation to aloperto@chattytwp.org
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Ring <> Chatham PD Partnership!

 Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list. I trust content from anthony.modestine@ring.com. | Show blocked content

AM Anthony Modestine <anthony.modestine@ring.co
m>



Wed 6/19/2019 2:39 PM

David Gallo; Thomas Miller; Michael Bloom; Anthony Loporto

Good Morning Chatham
PD Team!

Thank you for those who joined the training session
of Neighbors Portal by Ring! Everyone should have received their initial email to create your
account, please email me if you did not receive this email from

No-reply@ring.com.

For

those that joined the onboarding and if you have a free moment, If you could please click
[here](#)
to take a quick 2-minute survey on training I would greatly appreciate it.

Below is a guide to get started which includes directions
on creating your account, key takeaways from today's training, and your unique department link
and promo code for special law enforcement offers.

Creating an Account

**Please access the Neighbors Portal
using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Engage on Portal.**

Reply all Delete Junk Block

Hi Anthony, just a quick question about Ring Neighbors Portal

- ⓘ Getting too much email? [Unsubscribe](#)
- ⓘ Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list. I trust content from noreply@asknicelyemail.com. [Show blocked content](#)

RT Ring Team <noreply@asknicelyemail.com>
Thu 7/4/2019 10:25 AM
Anthony Loperto ✉



How likely are you to recommend Ring's Neighbors Portal to others in law enforcement?

0 1 2 3 4 5
6 7 8 9 10

The email was sent by AskNicely on behalf of Ring's
Nightly Report

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Reply all   Delete  Junk Block ...

Neighbors Portal Maintenance: Video Request

-  Getting too much email? [Unsubscribe](#)
-  Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list.
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Ring Neighbors Portal Team <noreply@ring.com>

Fri 7/19/2019 11:36 PM

Anthony Loperto 

We want to make you aware that the Video Request feature is down for a bit of maintenance. We expect to have the Video Request feature back up and running by the middle of next week, at which point we'll update you via email. We appreciate your understanding and hope you have a good weekend.

Stay Safe,

The Ring Neighbors Portal Team

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Our mailing address is:

1523 26th Street

Reply all   Delete  Junk Block ...

Video Request Maintenance Completed

-  Getting too much email? [Unsubscribe](#)
-  Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list.
I trust content from noreply@ring.com. [| Show blocked content](#)

 Ring Neighbors Portal Team <noreply@ring.com>
Mon 7/22/2019 8:34 PM
Anthony Loperto 

We have successfully completed maintenance to the Neighbors Portal. The Video Request feature is back up and running. Thank you again for your patience.

Stay Safe,
The Ring Neighbors Portal Team

  [\[ring.com/neighbors\]](http://ring.com/neighbors)
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1523 26th Street
Santa Monica, CA 90404

Reply all   Delete  Junk Block ...

Raise Awareness About Your Community Events

-  Getting too much email? [Unsubscribe](#)
-  Attachments, pictures, and links in this message have been blocked because the sender isn't in your Safe Senders list.
I trust content from neighbors-portal@ring.com. | [Show blocked content](#)

R Ring Neighbors Portal Team <neighbors-portal@ring.com>

Wed 7/31/2019 7:59 AM

Anthony Loporto 



Tell Your Community About Your Events

Neighbors Portal is a great tool you can use to raise awareness about local crime and safety events, especially National Night Out (NNO) coming up on Tuesday, August 6th. Posting about local events can help drive resident attendance and increase engagement with your community.

Keep your Post simple and local by including the date, time and location of your event to target users within that specific area.

Post About Your National Night Out

Sandy City Police Department - Post Example

Don't miss an opportunity to engage with your community.

Encourage residents to attend your upcoming local crime and safety events.

Colm Dougherty

Sent: Friday, September 06, 2019 5:32 PM
To: Thomas Miller
Subject: FW: Hi Colm, just a quick question about Ring Neighbors Portal

From: Ring Team [mailto:noreply@asknicelyemail.com]

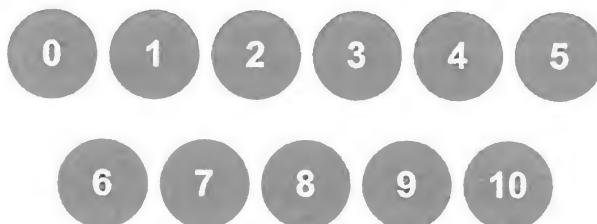
Sent: Sunday, July 28, 2019 6:35 AM

To: Colm Dougherty <cdougherty@ctpd.net>

Subject: Hi Colm, just a quick question about Ring Neighbors Portal



How likely are you to recommend Ring's Neighbors Portal to others in law enforcement?



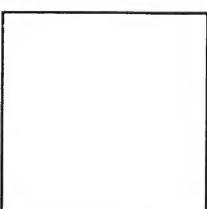
1 - Not Likely

10 - Extremely Likely

The email was sent by AskNicely on behalf of Ring's Neighbors Portal.

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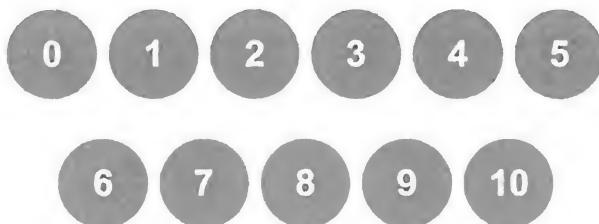


Colm Dougherty

From: Ring Team <noreply@asknicelyemail.com>
Sent: Sunday, July 28, 2019 6:35 AM
To: Colm Dougherty
Subject: Hi Colm, just a quick question about Ring Neighbors Portal



How likely are you to recommend Ring's Neighbors Portal to others in law enforcement?



1 - Not Likely 10 - Extremely Likely

The email was sent by AskNicely on behalf of Ring's Neighbors Portal.

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Colm Dougherty

From: David Gallo
Sent: Thursday, July 11, 2019 10:51 AM
To: Ronald J. Anderson; Muta Blanford; Colm Dougherty; Nicholas Giordano; Brian Kelly; Sean M. Lampf; James Lattoz; Connor Manning; Brian J. McGrath; Daniel Papa; Christopher Schulz
Subject: RE: Ring Portal: Logging In

This email is not spam. Everyone please take a minute to actually log in and create an account. As of now there is nothing else really required of patrol this will basically be an investigative tool for requesting video from residents for us. With that said the Chief wants everyone to at least be able to log in for now and be set up. You can however feel free to log in and check for anything interesting when you are bored but just be aware that there is not a training portal so be careful what you click on. I would also suggest just creating a shortcut on your desktop in the event you need it in the future. Any questions feel free to stop by or reach out.

Gallo

From: Anthony Modestine [mailto:anthony.modestine@ring.com]
Sent: Thursday, July 11, 2019 9:33 AM
To: Ronald J. Anderson; Muta Blanford; Colm Dougherty; Nicholas Giordano; Brian Kelly; Sean M. Lampf; James Lattoz; Connor Manning; Brian J. McGrath; Daniel Papa; cschukz@ctpd.net
Cc: David Gallo
Subject: Ring Portal: Logging In

Good Morning Chatham Twp PD Team,

My name is Anthony Modestine, I am the department Coordinator between the PD and Ring partnership. You are receiving this email as I see from my data that you have not officially logged onto the Neighbors Portal.

I have just resent an email to join the Portal please be on the lookout from this email coming from No-reply@ring.com to create your account.

NW.RING.COM will be the website you will use to log into the Portal moving forward.

Here is a quick overview of this platform to help catch you up to speed!

Neighbors - Neighbors is Ring's Digital Neighborhood Watch were residents can voluntary share their Crime/Safety concerns with other residents and the police department itself. Residents can access this app by downloading the RING App or the Neighbors by Ring App.

You do not need Ring Cameras to participate, feel free to share any video from any camera system!

Neighbors Portal - The Portal is the Law Enforcement side of this platform. You are able to see all the voluntary shared videos that neighbors are sharing within the app in real time. To access, you will need to use the **Google Chrome Browser**.

Portal: Neighbors Feed - This page you are able to interact with neighbors by commenting on their post or put out your own Law Enforcement Post. The LE Post will go out to a targetted area in real time, you will have hundreds of eyes on your post within minutes. These types of post will reach your community **FASTER** then Facebook could ever do for you!

Portal: Video Requesting - This section only certain officers will have access too. Please reach out to your Head Detective to gather more information on how to send request video from Ring Users when a crime occurs.

There is no more canvassing for Ring Cameras anymore!

If you have any questions, concerns please do not hesitate to reach out!

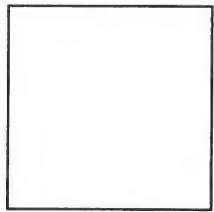
Cell:610-220-5432

Anthony Modestine

Partner Success Associate

610.220.5432

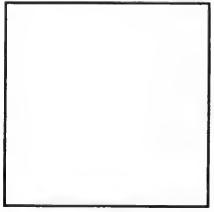
Anthony@ring.com



1200 Atwater Dr Ste 225

Malvern, Pa 19355

www.ring.com



[Download the Neighbors App](#)
Join the new neighborhood watch.

Colm Dougherty

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, July 11, 2019 9:33 AM
To: Ronald J. Anderson; Muta Blanford; Colm Dougherty; Nicholas Giordano; Brian Kelly; Sean M. Lampf; James Lattoz; Connor Manning; Brian J. McGrath; Daniel Papa; cschukz@ctpd.net
Cc: David Gallo
Subject: Ring Portal: Logging In

Good Morning Chatham Twp PD Team,

My name is Anthony Modestine, I am the department Coordinator between the PD and Ring partnership. You are receiving this email as I see from my data that you have not officially logged onto the Neighbors Portal.

I have just resent an email to join the Portal please be on the lookout from this email coming from No-reply@ring.com to create your account.

NW.RING.COM will be the website you will use to log into the Portal moving forward.

Here is a quick overview of this platform to help catch you up to speed!

Neighbors - Neighbors is Ring's Digital Neighborhood Watch where residents can voluntary share their Crime/Safety concerns with other residents and the police department itself. Residents can access this app by downloading the RING App or the Neighbors by Ring App.

You do not need Ring Cameras to participate, feel free to share any video from any camera system!

Neighbors Portal - The Portal is the Law Enforcement side of this platform. You are able to see all the voluntary shared videos that neighbors are sharing within the app in real time. To access, you will need to use the **Google Chrome Browser**.

Portal: Neighbors Feed - This page you are able to interact with neighbors by commenting on their post or put out your own Law Enforcement Post. The LE Post will go out to a targetted area in real time, you will have hundreds of eyes on your post within minutes. These types of post will reach your community **FASTER** than Facebook could ever do for you!

Portal: Video Requesting - This section only certain officers will have access too. Please reach out to your Head Detective to gather more information on how to send request video from Ring Users when a crime occurs.

There is no more canvassing for Ring Cameras anymore!

If you have any questions, concerns please do not hesitate to reach out!

Cell:610-220-5432

Anthony Modestine

Colm Dougherty

From: Ring Team <no-reply@ring.com>
Sent: Thursday, July 11, 2019 9:28 AM
To: Colm Dougherty
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chatham Township Police Department in the Ring Neighbors Portal.

Neighbors Portal provides the Chatham Township Police Department with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for cdougherty@ctpd.net.

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Colm Dougherty

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 21, 2019 11:36 AM
To: Daniel Papa; Scott Herchick; David Weinert; Michael Sawyer; Muta Blanford; Michael Bloom; Ronald J. Anderson; Nicholas Giordano; Sean M. Lampf; James Lattoz; Brian J. McGrath; Connor Manning; cschukz@ctpd.net; Colm Dougherty; Brian Kelly
Cc: Thomas Miller
Subject: Ring<>Chatham Partnership

Good Morning Chatham PD Team!

My name is Anthony Modestine, I am the department's coordinator with the Ring<>Chatham PD Partnership. Your department just gained access to our Law Enforcement Portal. Everyone on this email also received access to the Portal and should have received an email from [No-Reply@ring.com](mailto>No-Reply@ring.com). Please create your account and Email/Call me if you run into any issues.

Below is a guide to get started which includes directions on creating your account, key takeaways from the training, and your unique department link and promo code for special law enforcement offers.

Neighbors App - The Neighbors App is Rings Digital Neighborhood Watch for your smartphone. You do not need a Ring device to share information, any third-party camera system can upload content.

Portal: Neighbors Feed - This section of the Portal is where LE is able to see all the voluntarily shared information neighbors are sharing to the Neighbors App.

Video Requesting - Ring will reach out to Ring users on your behalf to assist when the department has ongoing investigations. Please reach out to the Head Detective if you have access to this portion of the Portal to learn more.
Creating an Account

**Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
 - A)Comment on every Neighbor Post. - Neighbors will see your title, last name, and Department Name when you comment.
 - **Example (Ring Team Modestine - Chatham Twp PD)**

Showing All Comments

[Hide Comments](#)

Neighbor 7 a month ago
Thank you for the heads up

Neighbor 14 a month ago
I have the Ring Stick Up Cams inside my vehicles.

Lt. Greene - Wolcott PD 23 days ago
Thank You for this post. The video clearly shows that if your doors are locked and your residence has some sort of security, in this case motion lighting, it will deter the criminals. Again thank you for the post. The Wolcott Police are investigating.

- B)Law Enforcement Post - Neighbors will see the Name of the Department
- **Example (Chatham Twp PD)**
- Here are some examples that should be posted.
 - Ex. BOLOS, PSAs, 9 pm Routine, Success Stories, Missing Person, Scams, Events(Community Watch, Coffee w/ Cop) and **every time you send out a Video Request.**
 - If looking for information please make sure to put in a contact number or email that neighbors can reach out.



Paddock Rd Car Larceny

2. Anyone Can Use Neighbors. Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

*For Ring's law enforcement guidelines, please [click here](#).

3. Community Partner Programs. Ring Offers a variety of programs to meet the specific needs of local governments, HOAs, Community Groups, and events. Click on the link below to learn more.
<https://communityprograms.ring.com/>

Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **Ctwp** to **555888** or by visiting download.ring.com/Chatham
2. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBCTPD** and be sure to check out using your department email address (example@ctpd.net)

*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me at any time at Anthony@ring.com or 610.220.5432.

Best,
Anthony Modestine
Anthony Modestine
Partner Success Associate
Anthony@ring.com



1200 Atwater Dr Ste 225
Malvern, Pa 19355
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Colm Dougherty

From: Ring Team <no-reply@ring.com>
Sent: Friday, June 21, 2019 11:05 AM
To: Colm Dougherty
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chatham Township Police Department in the Ring Neighbors Portal.

Neighbors Portal provides the Chatham Township Police Department with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



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David Weinert

From: Ring Team <no-reply@ring.com>
Sent: Friday, June 21, 2019 10:57 AM
To: David Weinert
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chatham Township Police Department in the Ring Neighbors Portal.

Neighbors Portal provides the Chatham Township Police Department with access to the Neighbors App, which is the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

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Unfortunately, Internet Explorer is currently not supported.



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David Weinert

From: Thomas Miller
Sent: Friday, June 21, 2019 9:53 AM
To: Daniel Papa; Scott Herchick; David Weinert; Anthony Loperto; Brad Hayworth
Subject: Neighbors by Ring

We have recently partnered with Neighbors by Ring. For those that are not familiar with it, it is a way for our residents to share video with us and additionally we can send out alerts and request video when the need arises. I have added you and all of your officers as users. In the very near future you will be receiving an email from Ring inviting you to join and set up your account. Please ensure that officers set up their accounts. Once their accounts are set up we will train them on the use of Neighbors.

Any questions please let me know.

Scott Herchick

From: Sean M. Lampf
Sent: Sunday, September 08, 2019 5:10 PM
To: Scott Herchick
Subject: Fwd: Neighbors by Ring App
Attachments: DOC183.pdf; Neighbors Announcement Flyer_Chatham.jpg

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From: Sean M. Lampf
Sent: Monday, July 15, 2019 5:00:22 PM
Cc: Christopher Slayton <cslayton@ctpd.net>
Subject: Neighbors by Ring App

Dear Resident,

The Chatham Township Police Department is excited to be joining the Neighbors by Ring app in efforts to reduce crime in our Community. This app will allow CTPD to inform the community of real time crime and safety events so you can always stay informed. The Neighbors by Ring app also allows you, the user, to see something share something directly with CTPD. You do not need Ring devices to participate, anyone with a camera system can upload content to the Neighbor app. We are encouraging each and every one of you to spread the word out to the community. To download please text CTWP to 555888.

Remember if you see something, share something and report it to the Chatham Township Police Department 973-377-0100. Please see the above attachments and if you have any questions contact me any time.

Officer Lampf

Scott Herchick

From: Sean M. Lampf
Sent: Sunday, September 08, 2019 5:14 PM
To: Scott Herchick
Subject: Fwd: Ring Portal: Logging In

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From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Thursday, July 11, 2019 9:33:15 AM
To: Ronald J. Anderson <randerson@ctpd.net>; Muta Blanford <mblanford@ctpd.net>; Colm Dougherty <cdougherty@ctpd.net>; Nicholas Giordano <ngiordano@ctpd.net>; Brian Kelly <bkelly@ctpd.net>; Sean M. Lampf <slampf@ctpd.net>; James Lattoz <jlattoz@ctpd.net>; Connor Manning <cmanning@ctpd.net>; Brian J. McGrath <bmcgrath@ctpd.net>; Daniel Papa <dpapa@ctpd.net>; cschukz@ctpd.net <cschukz@ctpd.net>
Cc: David Gallo <dgallo@ctpd.net>
Subject: Ring Portal: Logging In

Good Morning Chatham Twp PD Team,

My name is Anthony Modestine, I am the department Coordinator between the PD and Ring partnership. You are receiving this email as I see from my data that you have not officially logged onto the Neighbors Portal.

I have just resent an email to join the Portal please be on the lookout from this email coming from No-reply@ring.com to create your account.

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Cell:610-220-5432

Anthony Modestine

Partner Success Associate

610.220.5432

Anthony@ring.com

ring

1200 Atwater Dr Ste 225

Malvern, Pa 19355

www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Scott Herchick

From: Thomas Miller
Sent: Friday, June 21, 2019 9:53 AM
To: Daniel Papa; Scott Herchick; David Weinert; Anthony Loporto; Brad Hayworth
Subject: Neighbors by Ring

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Any questions please let me know.

Scott Herchick

From: Scott Herchick
Sent: Saturday, September 07, 2019 8:53 PM
To: Scott Herchick
Subject: Fwd: You've been invited to join Ring Neighbors Portal

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From: Ring Team <no-reply@ring.com>
Sent: Friday, June 21, 2019 10:56:11 AM
To: Scott Herchick <sherchick@ctpd.net>
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the Chatham Township Police Department in the Ring Neighbors Portal.

Neighbors Portal provides the Chatham Township Police Department with access to the Neighbors App, which is the largest crime-focused neighborhood watch in

footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

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Unfortunately, Internet Explorer is currently not supported.



Email intended for sherchick@ctpd.net.

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Scott Herchick

From: Scott Herchick
Sent: Saturday, September 07, 2019 8:53 PM
To: Scott Herchick
Subject: Fwd: Ring<>Chatham Partnership

Get [Outlook for Android](#)

From: Anthony Modestine <anthony.modestine@ring.com>
Sent: Friday, June 21, 2019 11:35:44 AM
To: Daniel Papa <dpapa@ctpd.net>; Scott Herchick <sherchick@ctpd.net>; David Weinert <dweinert@ctpd.net>; Michael Sawyer <msawyer@ctpd.net>; Muta Blanford <mblanford@ctpd.net>; Michael Bloom <mbloom@ctpd.net>; Ronald J. Anderson <randerson@ctpd.net>; Nicholas Giordano <ngiordano@ctpd.net>; Sean M. Lampf <slampf@ctpd.net>; James Lattoz <jlattoz@ctpd.net>; Brian J. McGrath <bmccrath@ctpd.net>; Connor Manning <cmanning@ctpd.net>; cschukz@ctpd.net <cschukz@ctpd.net>; Colm Dougherty <cdougherty@ctpd.net>; Brian Kelly <bkelly@ctpd.net>
Cc: Thomas Miller <tmiller@ctpd.net>
Subject: Ring<>Chatham Partnership

Good Morning Chatham PD Team!

My name is Anthony Modestine, I am the department's coordinator with the Ring<>Chatham PD Partnership. Your department just gained access to our Law Enforcement Portal. Everyone on this email also received access to the Portal and should have received an email from [No-Reply@ring.com](#). Please create your account and Email/Call me if you run into any issues.

Below is a guide to get started which includes directions on creating your account, key takeaways from the training, and your unique department link and promo code for special law enforcement offers.

Neighbors App - The Neighbors App is Rings Digital Neighborhood Watch for your smartphone. You do not need a Ring device to share information, any third-party camera system can upload content.

Portal: Neighbors Feed - This section of the Portal is where LE is able to see all the voluntarily shared information neighbors are sharing to the Neighbors App.

Video Requesting - Ring will reach out to Ring users on your behalf to assist when the department has ongoing investigations. Please reach out to the Head Detective if you have access to this portion of the Portal to learn more.

Creating an Account

**Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.

- A)Comment on every Neighbor Post. - Neighbors will see your title, last name, and Department Name when you comment.
- **Example (Ring Team Modestine - Chatham Twp PD)**

Showing All Comments Hide Comments

Neighbor 7 a month ago
Thank you for the heads up

10 1 Reply

Neighbor 14 a month ago
I have the Ring Stick Up Cams inside my vehicles.

10 1 Reply

Lt. Greene - Wolcott PD 23 days ago
Thank You for this post. The video clearly shows that if your doors are locked and your residence has some sort of security, in this case motion lighting, it will deter the criminals. Again thank you for the post. The Wolcott Police are investigating.

10 1 Reply

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- B)Law Enforcement Post - Neighbors will see the Name of the Department
- **Example (Chatham Twp PD)**
- Here are some examples that should be posted.
 - Ex. BOLOS, PSAs, 9 pm Routine, Success Stories, Missing Person, Scams, Events(Community Watch, Coffee w/ Cop) and **every time you send out a Video Request.**
 - If looking for information please make sure to put in a contact number or email that neighbors can reach out.



Paddock Rd Car Larceny

This is a video document from the Rye Brook Community Police Department. It is a 10 second video of a car being stolen from a parking lot. The video shows a man in a dark shirt and pants walking towards a silver car. He opens the driver's side door and gets in. The car then drives away. The video is grainy and appears to be from a surveillance camera or a video feed.

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2. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

*For Ring's law enforcement guidelines, please click [here](#).

3. **Community Partner Programs.** Ring Offers a variety of programs to meet the specific needs of local governments, HOAs, Community Groups, and events. Click on the link below to learn more.
<https://communityprograms.ring.com/>

Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **Ctwp** to **555888** or by visiting download.ring.com/Chatham
2. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBCTPD** and be sure to check out using your department email address (example@ctpd.net)

*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

If you have any questions or need support at all, feel free to contact me at any time at Anthony@ring.com or 610.220.5432.

Best,
Anthony Modestine
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ring

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[Download the Neighbors App.](#)
Join the new neighborhood watch.